

Hosting and Outsourced Services



'COST-EFFECTIVE'

The DPS hosting solution provides your firm with a cost effective and scalable network hardware and IT management strategy.

'DELEGATION OR OUTSOURCING OF THE MANAGEMENT AND RUNNING OF A BUSINESS' IT SYSTEMS'

The concept of managed data and system hosting is the delegation or outsourcing of the management and running of a business' IT systems (servers, email, application software and backups) and computer related management to a 'host' provider such as DPS Software.

'ENABLE SYSTEM RECOVERY AND BUSINESS CONTINUITY IN THE EVENT OF A FIRE OF OTHER DISASTERS'

There is a large amount of responsibility involved in running servers. Software has to be kept up to date and the performance of hardware has to be regularly checked and maintained. More importantly, regular back ups of data must be undertaken and stored in tapes off site to enable system recovery and business continuity in the event of a fire or other disasters.

These are duties that are of the upmost importance and therefore would need to be carried out by a qualified technician or a trained person within a practice. Alternatively, these tasks can be undertaken by a host provider in their entirety.

By moving to a hosted and managed service, software that is traditionally run in house from a desktop PC is run over the internet in virtually the same fashion. All that is required is broadband internet access to the DPS data centre - other than that, users go about their work in exactly the same way.

DPS can provide hosted solutions to the small to medium sized business sector, via an Online Office Desktop service. Online Office Desktop can provide fully managed 'virtual desktops' for all staff, with a whole suite of applications easily accessible over a variety of connections, including the Internet. All services are hosted offsite at DPS Software's data centre in London.

For a fixed monthly cost per user, your business can have access to the very latest Microsoft Windows based software applications including Microsoft Office and Microsoft Outlook from any Internet enabled computer, anywhere in the world.

Solution Summary:

The DPS hosting solution provides a comprehensive IT management and support service providing your firm with a cost effective and scalable IT management strategy.

IT systems are the backbone of any business, and require ongoing maintenance and management to ensure that they run smoothly.

The service provides users with:

1) DPS applications & updates including Case Management, Accounts & Digital Dictation

DPS applications for Case Management, Accounts and Digital Dictation are all available from the hosted platform. All applications are updated automatically for the user with no down time. Updates are carried out overnight or out of working hours by an onsite supervisor.

2) Citrix & Windows & operating systems

Any new recommend and tested patches approved are updated automatically.

Continued Overleaf.....

Hosting and Outsourced Services cont....

3) MS Exchange, Office & SQL products

Outlook and Exchange – the Exchange database is large and contains a huge amount of information that needs to be managed and archived periodically. This can be a major task and is undertaken by DPS periodically and out of office hours.

SQL and its performance is an integral part of the operation of your business and DPS ensure that it is always running at optimum speed. We have dedicated SQL servers to ensure peak performance. All our costs to the practice include provision of SQL and appropriate licenses for all users.

4) Outlook Web Access

All users are able to access their entire Outlook application over the internet from any browser with no additional software or Citrix connectivity required. This is ideal for home or remote users as this connection does not require any software to be set up.

5) DPS Web Access

The DPS Web Access module is a software package that allows you to use DPS over the internet inside a browser, functionality that is unique to DPS Software. This software is available to all hosted users as part of the overall cost.

6) Surf Control

It is the responsibility of every business to ensure that harmful material is not brought on site. Surf Control Software controls users' access to the internet, monitoring which sites they have visited and what they have downloaded.

7) Microsoft Security Updates

Periodically Microsoft or other main software suppliers will provide security updates and responsibility falls to every business to ensure that they have applied these updates. DPS Software is a Microsoft Partner, and as a result, all Microsoft Security Updates are received and applied automatically on your behalf.

8) IT Management with dedicated IT staff at your service:

- a. Support service for your users
- b. Secure Server and Application hosting management
- c. Automatic software updates for whole system
- d. Business Continuity and Disaster Recovery
- e. Home working from almost any device from any location
- f. Managed security
- g. Provision & Automatic Antivirus updates
- h. Provision & Automatic Anti Spam software
- i. Help desk and easy set up of:
 - i. new users
 - ii. additional hardware disk space
 - iii. additional applications & software



To view our online demonstrations visit www.dpssoftware.co.uk or for further information about this or any other DPS application please call us on 020 8804 1022 or email info@dpssoftware.co.uk

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