

Online case tracking has proved very popular with clients and they gave us 7 reasons why practices should use it:

1. Provides clients and work providers with real-time 24/7 updates on how cases are progressing. Can work for:
 - A) Conveyancing
 - B) Remortgage
 - C) Personal Injury
 - D) Claims
 - E) Employment
2. Matter documents e.g. HIP packs are published online for simple distribution and sharing
3. All interested parties are provided with the next action and when it is likely to take place
4. The service your firm offers is differentiated from your competitors
5. The number of calls from clients and work providers chasing the case progress is reduced
6. Potential source for extra revenue – clients can be charged an extra cost of £5-£10 to use the service
7. Improves customer care by keeping a constant channel of communication



To view our online demonstrations visit www.dpssoftware.co.uk or for further information of this or any other DPS application please call us on 020 8804 1022 or email info@dpssoftware.co.uk

DPS Software, 288 Southbury Road, Enfield, Middlesex, EN1 1TR

