



# Client Profile:

## Tees Solicitors

Working towards a paperless office



Established by Herbert Stanley Tee in 1913 in Bishop Stortford, Tees has grown from a traditional family firm of solicitors into a firm who now have over 200 members of staff led by 21 partners. Tees Solicitors is one of DPS Software's long standing clients and have been using DPS case management systems since 1995.

Initially Tees Solicitors turned to DPS Software when they wanted a system which could integrate their case management and accounts solutions. Tees found DPS extremely flexible, convenient and easy to use. They soon had custom written case management workflows for Conveyancing, Personal injury, Litigation, Family, Commercial, and Trust and Probate. Since adopting DPS systems, Tees Solicitors have grown to the point where they now have five offices across the UK and a Conveyancing module used by their French lawyers.

**“DPS Software means we save so much valuable time, I couldn't imagine functioning without it”**

Tees Solicitors also switched from a Stat Plus digital dictation system to DPS Team Talk software. *“Team Talk seemed to offer us all the benefits of digital dictation but in a properly managed format and with good simple management reports that integrated with our case management system,”* says Ian Fretwell, Tees Solicitors IT Director. *“To this day there are over 200 staff still using Team Talk at Tees and we remain excited at the development of the product.”*

Most recently Tees Solicitors have been working towards creating a 'less paper' office. With an effective case management system in place firms can store, find and keep track of any file electronically.

*“One of the most convenient factors of implementing such a system is the fact that more than one person can view case documents at any one time. At Tees we have begun to scan all our incoming post and with DPS we can simply store these documents to the appropriate file. DPS is so simple to operate; it creates an organised environment and allows staff to work more efficiently. With the ability to capture all incoming and outgoing emails for each individual case, DPS Software means we save so much more productive time, I couldn't imagine the firm functioning without such a modern system,”* Fretwell adds.



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The initiative towards a paperless office is enhanced by features such as bundling. DPS introduced a new function in their software that catalogues electronic files and produces a fully indexed court bundle which can then be published to the iPad or Kindle for use away from the office. The iPad app also has full searching and notes facilities to add notations to the bundled documents.

Tees Solicitors are one of the first clients to use the bundle feature by DPS and have found it extremely effective. The increasing popularity of remote devices such as the iPad has finally made the bundling feature a realistic option for Tees Solicitors.

Having been involved with the procurement and implementation of DPS from the outset, Ian is still very confident in the software and has developed a productive yet friendly working relationship with the company.

*"The benefit of having a company such as DPS on board is their constant drive to provide more for their clients. They are an innovative team who work hard to meet our ever changing needs and ensure we have access to the most recent updates. We have had a long lasting relationship with DPS Software and look forward to many more years of business,"* Ian concludes.

**"DPS are an innovative team who work hard to meet our ever changing needs"**



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